



# How to Apply for a Commuter Parking Permit

1. Go to the Mukilteo Customer Portal: <https://mukilteo.cmrpay.com>

2. Click the “Sign Up Or Log In” button

- First time users, select the “Don’t have an account? Sign up” option
- Otherwise, enter your email and password and push “Log In”

The left screenshot shows the 'Welcome to Customer Portal!' page. It includes the text 'Obtain and manage a parking permit by creating an account or signing in below.' and a button labeled 'Sign Up Or Log In'. The right screenshot shows the 'Please Log In' page. It has input fields for 'Email' and 'Password', a 'Log In' button, a 'Reset Password' link, and a link labeled 'Don't have an account? Sign Up'.

3. Select the permit you want from the drop down menu and click “Start New Permit” button

Use the linked maps if you’re not sure which zone you need

The screenshot shows the 'Apply for a New Permit' page. At the top, there are tabs for 'Apply for a New Permit' and 'Link a Permit'. Below the tabs, there is a dropdown menu with 'Commuter' selected. To the right of the dropdown is a button labeled 'Start New Permit Application'. Below the dropdown, there is a link that says 'Need help finding a permit?'. At the bottom, there is a section titled 'Not sure what permit to apply for?' with two links: 'Click Here to view a map of Old Town Parking Zones.' and 'Click Here to view a map of South Residential Parking Zones.'

4. Enter required information (name, license plate number, etc.)

5. Upload required documents and then press “Review” button

- Proof of residency can be your driver’s license or a utility bill with your Mukilteo address
- Vehicle registration

6. If all the information looks correct, click “Add To Cart” button

7. Click “Check Out” button

8. Click the “Place Order” button

9. Allow 3-5 days for the City of Mukilteo to review your application.

10. Watch for approval email. Once you have that, your permit is Active and you’re clear to park.