



CITY OF
MUKILTEO

Fire Department

City of Mukilteo Ambulance Billing

The City of Mukilteo bills for emergency medical care and ambulance transportation to help cover the cost of the treatment and transport. Rates are set by City Council annually and the department is obligated to bill all patients. Debt modification or cancellation rules are also set by the City Council.

Ambulance Charges for CY 2016

- Advanced Life Support Level 1 response transportation fee \$925.00
- Advanced Life Support Level II response transportation fee \$1,030.00
- Basic Life Support emergency response transportation fee \$580.00
- Basic Life Support non-emergency response transportation fee \$580.00
- Transport mileage (billed to the nearest tenth of a mile) \$17.00

Procedure for Ambulance Billing

1. The Fire Department will complete an electronic medical record of the transport and document any demographic and insurance information available. Records are uploaded to the Billing Contractor weekly.
2. The billing contractor will follow their procedures for identifying and billing applicable insurance. The City of Mukilteo follows the write-off requirements established by Medicare and Medicaid programs, if applicable. Patients will be billed for any remaining balance due.
3. On a monthly basis, all accounts with a balance due and no activity for a period of ninety days may be sent to collections.

Debt Modification or Cancellation

The City of Mukilteo may modify or cancel debts owed for emergency medical treatment and transportation provided by the Mukilteo Fire Department. The Fire Chief or designee is responsible for evaluating any written request for modification or cancellation. The department will provide written documentation of the decision to the billing contractor. The billing contractor will then inform the patient.

Modification of Debt

If the Fire Department receives a written request from a patient or their agent outlining their financial circumstances, the department may authorize the write-off of up to twenty percent of the balance due and/or may accept a payment plan. The billing contractor continues to track the account. If the patient does not pay the modified account balance or does not stay current with the payment plan, the balance due plus the amount written off may be referred to collections. The collection agency fee is added to the amount owed to the City of Mukilteo.

If the department receives a written request from an attorney requesting modification of the debt as a result of a court-ordered judgment, the department may authorize the write-off of up to twenty percent of the balance due, provided the remaining balance is paid in full.

Cancellation of Debt

If the Fire Department receives a written request from a patient or their agent that outlines circumstances which indicate the patient has no means of income and no reasonable expectation of income in the foreseeable future, the department may cancel the debt in its entirety.

If the department receives a written request from a patient or their agent which includes documentation that a hospital has written off all or part of the patient's hospital stay after the ambulance transport, the department may modify the patient's debt by the same percentage granted by the hospital, up to and including 100%.

If the patient's debts have been discharged in a bankruptcy proceeding, the department may write-off the debt in accordance with the rules governing bankruptcies.