

Mukilteo Police Department 2011 Annual Report





10500 47 Pl W, Mukilteo, WA 98275

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Dear Mayor Marine, Mukilteo City Council Members and Citizens of Mukilteo,

As I celebrate my first anniversary with the Mukilteo Police Department and reflect on the events of 2011, I want to sincerely thank all of you for your kind support during the past 12 months. Stepping into this position upon the retirement of long-time Chief Mike Murphy, a respected member of the city staff was a challenge; however the community has been welcoming and the staff has been incredibly helpful.

This agency's greatest assets are the professional employees who make up our team. From the Support Staff members greeting customers in our lobby to the uniformed staff who proactively patrol our streets 24 hours a day, we perform thousands of acts each year designed to keep our citizens and visitors safe.

As you review the material contained in this years report, I would like to direct your attention to three particular areas:

- Performance: Overall crime rates have been reduced by approximately 4% while traffic enforcement rose 27%, including a 32% increase in DUI arrests. I believe our efforts have contributed to making this a safer community.
- Partnerships: The department received over \$20,000 in state grants and reimbursements. Officers participated in regional DUI Task Force and other traffic safety emphasis efforts while increasing presence in School Zones to ensure the safety of local children. Other partnerships included working with the Mukilteo School District, Chamber of Commerce, Kiwanis, Rotary, Lighthouse Festival, Mukilteo Farmer's Market and many other service groups. The department held two Citizen's Academies and increased our Volunteers in Police Service by 50%.
- Training: One particularly gratifying area for the development of department personnel has been the increase in training opportunities and instructors. During 2011 the department increased training hours by 38% and added 4 new instructors amongst existing staff. As regional interaction and opportunities have arisen, staff has jumped at the chance to participate.

As I have told staff and many others around the community, I continue to be amazed by everyone that works here; the passion and professionalism that people bring to work each day and the enthusiasm they show in the face of the challenges presented in police work is inspirational!

Sincerely,

Rex D. Caldwell,
Chief of Police



ADMINISTRATIVE DIVISION

Overall highlights of efforts within the Administrative Division during 2011 include:

- Loaned Executive Management Assistance Program (LEMAP) was performed in July. This team of professional law enforcement executives did a complete 360° review of the agency and made suggestions for improvement.
- A team of evidence and records professionals performed an audit of departmental processes for efficiencies.
- Created a resource library available to all staff members consisting of leadership, management, and supervisory books, compact discs, and DVDs.
- Sought and obtained grants for training and equipment from a variety of sources.
- Numerous outreach efforts to the community further described throughout this annual report.

The Organizational Chart for the Police Department is attached as ^{A-1}.

GOALS AND OBJECTIVES

The 2011 Police Department goals and objectives as well as progress in attaining them are outlined in attachment ^{A-2}.

PATROL DIVISION

The Patrol Division is the largest and most visible representation of the day-to-day operations of the Police Department. This Division provides highly visible uniformed patrol response 24 hours a day 7 days a week, year round.

Authorized Staffing for the Patrol Division for 2011 was twenty-one commissioned Police Officers, but only twenty positions were fielded on the street. Five different Officers took either sick leave, or worked light duty because of injuries that equaled one full-time equivalent position.

Activity measures include calls-for-service, traffic enforcement and crime. The total calls for service handled by the Police Department in 2011 increased significantly over 2010. Those numbers were **15,128** and **12,511** calls respectively, which is almost a 21% increase. A chart of all dispatched calls from 2009 through 2011 is attached as ^{A-3}. Traffic enforcement was increased greatly as the department spread responsibility of traffic safety across all of the



patrol squads. A more detailed analysis of traffic enforcement by the department is in the next section of this report. The overall 2011 crime rate was down 4% from 2010. Further scrutiny of reported crime is contained in the "UNIFORM CRIME REPORTS" section of this annual report.

Almost every day, every patrol squad provided extra patrol in the north-end portion of the city covering both the Lighthouse Park as well as the decommissioned Air Force Tank Farm.

In August, Officer Brenda Greenmun, while working an off-duty overtime traffic detail interrupted a suicide attempt saving the life of a person in crisis. Her actions resulted in her receiving the Mukilteo Police Department's Lifesaving Award. She was also recognized at the 16th Annual American Red Cross Real Heroes Breakfast when she was honored with the 2011 American Red Cross Real Heroes award.

TRAFFIC

Traffic enforcement accomplishments for 2011

- Installed electronic ticketing scanners/printers (SECTOR) in all patrol cars from a 2010 equipment grant from the Washington Association of Sheriffs and Police Chiefs. Partially implemented the use of the system. The department is in the process of training those department members who aren't yet trained in SECTOR use.
- The Police Department joined "Target Zero Teams DUI/Traffic Task Force" and received \$18,000 in overtime reimbursement grants to provide traffic enforcement. During those enforcement periods the department made 600 traffic stops, wrote 213 infractions, and made 36 arrests including 7 for DUI.
- Officer Dodds received the Leader in Law Enforcement Award from the Washington Traffic Safety Commission for her DUI efforts
- Officer Wheeler and Becker received the Traffic Safety Achievement Award from the Washington Traffic Safety Commission for their school zone efforts.
- The department obtained two electronic portable breath test (PBT) devices through grants received from the Washington State Traffic Safety Council. This brings our total number of PBTs in the department to seven.



- LoJack is a tracking system that allows stolen vehicles to be tracked by police. In 2011 the department had the LoJack system installed in two of our patrol cars, doubling the number of our patrol cars outfitted with the system.
- No fatal traffic collisions occurred in Mukilteo in 2011. There were three fatal collisions in 2007, and one in each of 2008, 2009, and 2010.

SPECIAL OPERATIONS DIVISION

During 2011 the department had an authorized staffing of two Detectives dedicated to investigations and one Sergeant providing 1st level supervision. The Sergeant also oversees all case reports prepared within the Department in order to prioritize and investigate criminal activity. The year 2011 was a busy one for the division. There were 209 total cases assigned for investigation during 2011. This total was 50 more than in 2010 and the most assigned in a year since 2006.

The division continues to have one detective assigned to the Snohomish County Multiple Agency Response Team (SMART). This is a specialized team of highly trained detectives from law enforcement agencies throughout Snohomish County that are responsible for investigating major incidents involving law enforcement, including officer-involved shootings, serious injuries involving officers, and officer-involved deaths. The detective responded to 3 SMART investigations as part of the team in 2011.

One detective in the division is assigned to the Regional Intelligence Group (RIG). This group is made up of detectives at the state, local, and federal level from Snohomish, Island, Skagit, Whatcom and San Juan Counties. The group shares intelligence information on criminal activity.

The Sergeant in the division attends quarterly Detective Sergeant Meetings with the Snohomish County Prosecutor's Office. The meetings provide the Sergeants with updated information on case law or current trends or policies within the Prosecutor's Office that will affect law enforcement agencies in the county.

The division had a total of 377 hours of training among the three members. This training included the annual Police Skills Refresher Training as well as Asset Forfeiture Training, Video Techniques for Law Enforcement, Interview and

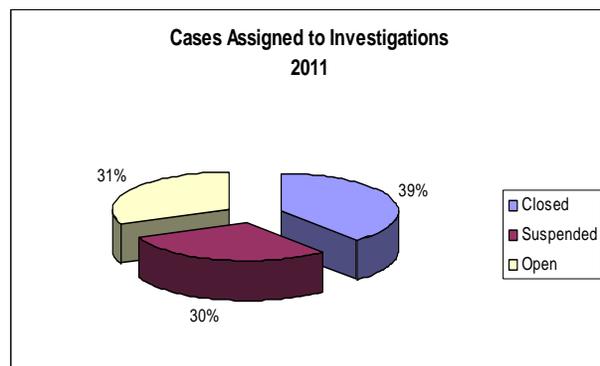


Interrogation, Police Response for Mentally Ill subjects, and various other classes.

Some notable cases handled by the Special Operations Division in 2011 include:

- Investigation and arrest of a 34 year old female suspect who had physically abused and neglected a 10 year old girl in her care. The abuse was so great that the girl required an extended hospitalization due to malnutrition. The suspect is still incarcerated and awaiting trial and is looking at a substantial prison term if convicted. The case is still an open investigation.
- Investigation of a shooting incident involving a 24 year old male victim. The victim contacted two individuals outside his residence in the early morning hours and a physical confrontation ensued with one of the suspects shooting the victim. The victim received non-life threatening injuries and was treated at Harborview Medical Center. The two suspects fled the scene and were not located. Several pieces of evidence were located at the scene. The case is an open and ongoing investigation.
- Detectives arrested a 41 year old male for the armed Robbery of a local coffee stand. During the investigation it was determined that the same suspect also committed an armed robbery of a coffee stand in the City of Everett. A search warrant was served on his residence and several pieces of evidence linking him to the robbery were located. The suspect plead guilty to both robberies and was sentenced to 12½ years in prison.

- Fifty-eight cases were still being investigated from 2010. 209 cases were assigned out for investigation during 2011. Of the total 267 cases worked on in 2011, 104 were closed by either arrest, referral to prosecution, or due to extenuating circumstances such as victims failing to cooperate or the reported crime did not occur. 80 cases were placed in a suspended status with no additional leads to follow, and 83 cases were held over for further investigation in 2012.





COMMUNITY SERVICE OFFICER

The Mukilteo Police Department has one Community Service Officer (CSO). This position has three major responsibilities. ①Animal Control, ②Parking Enforcement, and to ③Assist in Support Services. The Community Service Officer is a civilian position supervised by the Commander.

In 2011 the Community Service Officer adjusted her scheduled work hours and days to address parking issues that occur during the summer months at Lighthouse Park. The schedule change lasted from May until September and resulted in a large increase in the number of parking tickets issued over the previous year.

ANIMAL CONTROL

The number of Animal Calls in 2011 (426) was level with 2010 (414.) Twenty-two percent of the calls dealt with wildlife problems. The remaining calls dealt with domesticated animals.

The City of Mukilteo contracts with the Progressive Animal Welfare Society (PAWS) to provide sheltering services. The shelter statistics from PAWS showed an increase in the number of animals taken into their facility from our city. In total 108 different cats (60) and dogs (48) were brought into the shelter either by the Community Service Officer, or by residents of Mukilteo.

The disposition of impounded animals through the PAWS shelter is detailed in the following chart:

| | 2009 | | 2010 | | 2011 | |
|------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| | Dogs | Cats | Dogs | Cats | Dogs | Cats |
| Returned to owner | 31 | 6 | 21 | 26 | 29 | 4 |
| Transferred or adopted | 19 | 26 | 18 | 5 | 22 | 53 |
| Euthanized | 6 | 12 | 3 | 6 | 1 | 7 |
| Total | 56 | 44 | 42 | 37 | 52 | 64 |

The total outbound number does not equal the total inbound number as the disposition chart includes a few 2010 intakes that did not leave until 2011.

In 2011 the Community Service Officer completed the licensing/policy steps necessary to enact animal euthanasia procedures at the Police Station instead of transporting to an outside vendor. This program is designed primarily for



feral/injured cats and diseased wildlife (primarily raccoons exhibiting signs of distemper).

PARKING ENFORCEMENT

Parking enforcement showed a significant increase in the issuance of parking tickets with an emphasis placed on the new "Commuter" parking lot as well as the entire north section of the city. 1,320 parking tickets were issued in 2011 compared with 794 tickets issued in 2010. This represents a 66% increase.

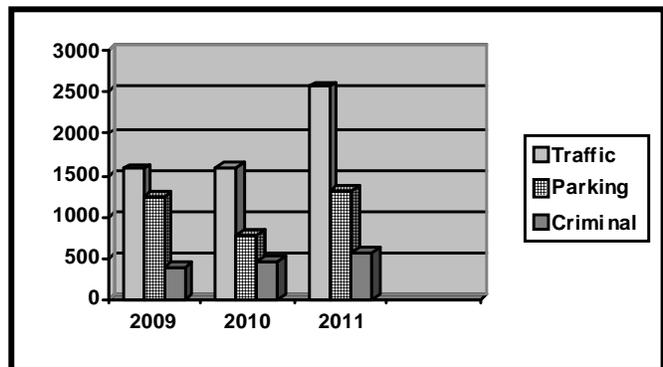
COMMUNITY SERVICE/SUPPORT SERVICES

The Community Services Officer spent a significant portion of her time in 2011 assisting Support Services in purging outdated files. These efforts resulted in a time savings for Support Services Technicians by eliminating one step in records checking.

The Community Services Officer transported narcotics to the Washington State Patrol Crime laboratory in Marysville for analysis, marijuana to the Mill Creek Police Department for analysis (under a contract,) and handled numerous found property calls. The Community Service Officer also provided relief/extra support for the front office staff.

SUPPORT SERVICES DIVISION

In 2011 Support Services continued its maintenance program for the front office by preparing 66 boxes of old case files for shredding through Datasite Shredding. Included in this Records Management was the development of an Archive in the basement area to alleviate the overcrowding upstairs in Records and avoid further costs connected with storage off-site. Support Services completed a WSP ACCESS Audit and was included in the LEMAP review and an Independent Evidence Room Audit.



There was a significant increase in Traffic tickets. The division processed \$539,622 in fines and bail forfeiture during 2011. A move to the new SECTOR program and development of an account with Elliott Bay Adjustment Company



(to pursue collections of old parking tickets) made a significant difference in the quantity of tickets written and monies collected. In addition public disclosure requests and Concealed Pistol Licenses were both increased from last year. Nearly \$60,000 that was seized in drug cases was converted under State Law for drug enforcement and investigation purposes.

A Support Services Activity Comparison Report is attached as ^{A-4}.

A worksheet detailing a three year comparison of Citations, Infractions and Jail Bookings is also attached ^{A-5}.

TRAINING

Training hours for department members increased significantly in 2011. The total of 2,964 hours represents a 38% increase over 2010 (2141) training hour totals. Highlights of 2011 training include having two instructors (1 in Defensive Tactics & the 2nd in Firearms) recertified by the Washington State Criminal Justice Commission as instructors. The extant Defensive Tactics Instructor was additionally certified to teach both the ASP & other impact weapons. Four additional officers were newly certified as instructors (2 in Emergency Vehicles Operations Course, 1 in Standardized Field Sobriety Testing, and the 4th certified in Defensive Tactics level 1.)

In addition to increased training hours and the number of instructors the department conducted two range qualifications in 2011. The previous two years the department was only able to conduct one range qualification each year.

The department received a \$750 "rebate" from the Washington Cities Insurance Authority (our insurance carrier) for 2 officers' attendance at an EVOC Instructor class.

Lastly our department hosted an Advanced Roadside Impaired Driving Enforcement (ARIDE) class which was attended by six of our own department members.

The year end "2011 Employee Training Hours Report" for the Department is attached as ^{A-6}.



CRIME PREVENTION DIVISION

The 2011 Crime Prevention Division Annual report is attached as ^{A-7}.

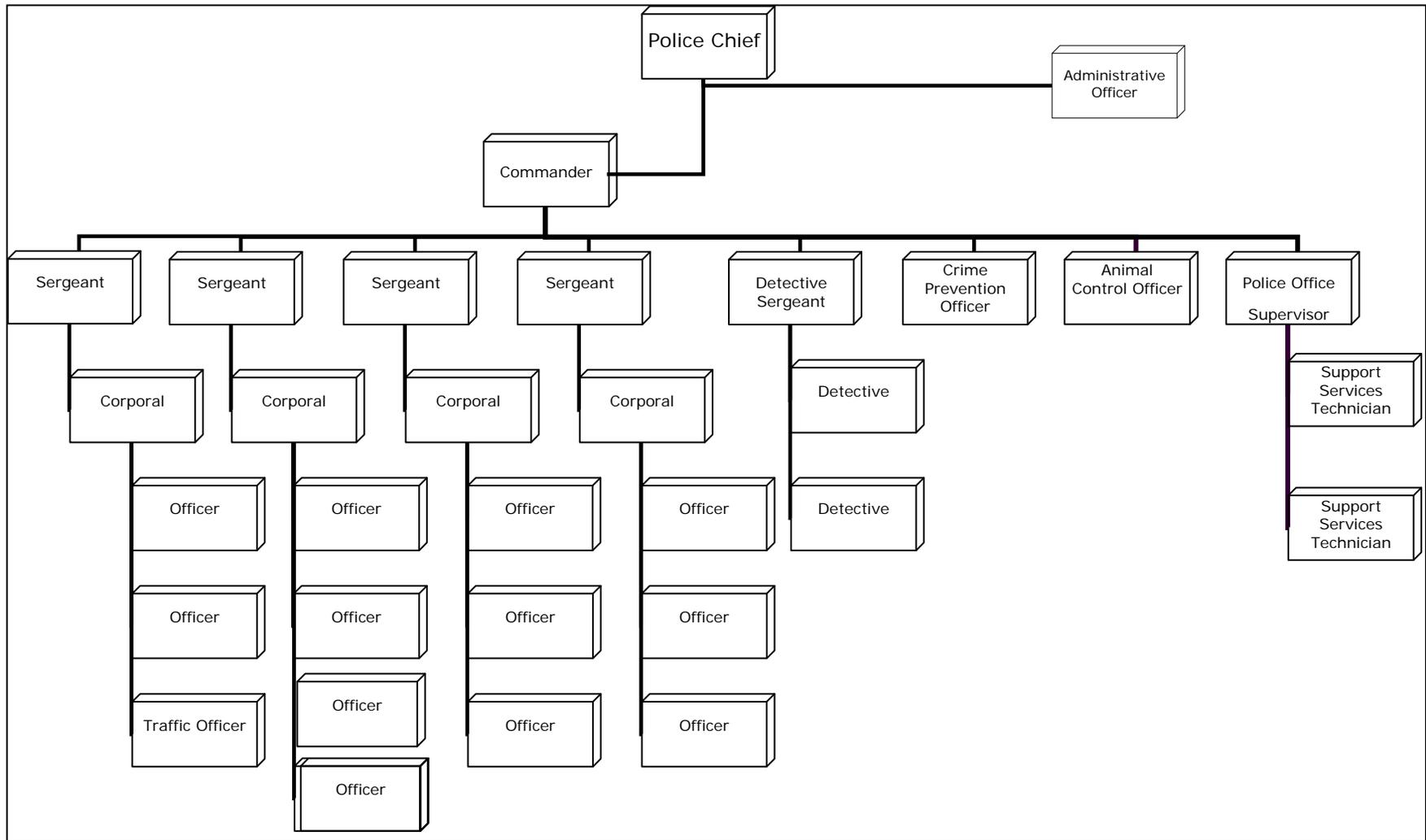
UNIFORM CRIME REPORTS

Analysis of the City of Mukilteo Uniform Crime Reports shows a 4% decline in overall reported crime. This includes a significant percentage decrease in Forcible Rape (-50%,) Simple Assault (-25%,) and Aggravated Assault (-23%.) The only significant increases in crime are Robberies (+60%.) The Uniform Crime Reports specific to the City of Mukilteo are attached to this report as ^{A-8}. The Washington State Uniform Crime Reports can be viewed via the following internet link <http://www.waspc.org/index.php?c=Crime%20Statistics>



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2011 Organizational Chart





2011 Police Department Annual Goals/Objectives

Following are the 2011 Annual Goals and Objectives, and progress towards attaining them.

Administration & Support Services

1. Hire new Police Chief
**Police Chief Rex Caldwell started work in mid-January*
2. Carry out a complete evidence & property room inventory
**Not completed*
3. Complete a comprehensive property & evidence room manual
** Process not completed, continues*
4. Transition to New World CAD/RMS software
** Implementation of New World CAD/RMS has been indefinitely postponed.*

Crime Prevention

1. Continue building a strong Police Volunteer Program
** increased the number of volunteers to 10 contributing a total of 435 volunteer hours during the year*
2. Hold National Night-Out Against Crime Event
** Accomplished*
3. Conduct at least one Citizens' Police Academy
** Completed two Citizens' Academies*
4. Help establish new Block Watch groups
** Accomplished (7 new Block Watch groups. 20 total groups)*

Patrol

1. Maintain minimum deployment of three patrol officers per shift
** Accomplished*
2. Train one additional officer in advanced traffic procedures
** Eight Officers received advanced traffic procedures training*



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Special Operations

1. Conduct a testing and selection process to add one detective
** Postponed until 1st quarter of 2012*
2. Continue participation in Regional Police Intelligence (RIG) Group
** Completed*
3. Coordinate with the Crime Prevention Division on crime trend analysis
** Completed (monthly crime trend analysis reports were forwarded to the Special Operations Division)*

Training

1. Assure minimum required training hours are met
** State and Department required training hours met by all patrol officers*
2. Meet standards for safety training requirements
** As a group the available commissioned officers had a 90% success rate in meeting safety training standards*



CITY OF MUKILTEO

DISPATCHED CALL SUMMARY

| Dispatched Call Type | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|------------------------------------|-------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| 911 Hang Up Calls | 2009 | 52 | 42 | 38 | 39 | 47 | 48 | 35 | 38 | 30 | 42 | 44 | 38 | 493 |
| | 2010 | 34 | 54 | 45 | 44 | 40 | 39 | 54 | 60 | 48 | 42 | 44 | 37 | 553 |
| | 2011 | 31 | 50 | 41 | 49 | 48 | 48 | 51 | 56 | 42 | 40 | 47 | 37 | 540 |
| Abandoned Vehicles | 2009 | 9 | 4 | 5 | 10 | 13 | 11 | 7 | 10 | 4 | 7 | 8 | 7 | 95 |
| | 2010 | 4 | 10 | 4 | 9 | 2 | 8 | 9 | 12 | 7 | 4 | 2 | 11 | 82 |
| | 2011 | 14 | 10 | 3 | 7 | 11 | 4 | 10 | 12 | 2 | 4 | 1 | 3 | 81 |
| Accident - Injury | 2009 | 10 | 6 | 11 | 13 | 4 | 1 | 8 | 15 | 9 | 4 | 7 | 2 | 90 |
| | 2010 | 2 | 4 | 1 | 2 | 4 | 5 | 4 | 15 | 0 | 7 | 1 | 3 | 48 |
| | 2011 | 6 | 3 | 11 | 11 | 3 | 4 | 4 | 9 | 3 | 2 | 1 | 1 | 58 |
| Accident - Non Injury | 2009 | 28 | 24 | 19 | 19 | 24 | 24 | 30 | 18 | 20 | 30 | 32 | 25 | 293 |
| | 2010 | 19 | 25 | 19 | 19 | 22 | 28 | 33 | 18 | 29 | 38 | 35 | 39 | 324 |
| | 2011 | 27 | 24 | 22 | 20 | 23 | 24 | 35 | 25 | 26 | 32 | 34 | 34 | 326 |
| Alarm - Non Priority | 2009 | 72 | 51 | 60 | 75 | 35 | 32 | 84 | 68 | 59 | 63 | 52 | 47 | 698 |
| | 2010 | 64 | 48 | 72 | 65 | 77 | 79 | 86 | 58 | 58 | 62 | 79 | 43 | 791 |
| | 2011 | 53 | 59 | 71 | 71 | 65 | 67 | 79 | 57 | 59 | 68 | 81 | 60 | 790 |
| Alarm - Priority | 2009 | 4 | 1 | 1 | 1 | 2 | 8 | 4 | 2 | 2 | 4 | 3 | 0 | 32 |
| | 2010 | 1 | 2 | 1 | 1 | 4 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 16 |
| | 2011 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 1 | 1 | 2 | 1 | 1 | 15 |
| Animal Complaint | 2009 | 34 | 24 | 30 | 29 | 47 | 52 | 48 | 40 | 48 | 35 | 29 | 26 | 442 |
| | 2010 | 28 | 32 | 46 | 27 | 23 | 30 | 51 | 44 | 50 | 20 | 41 | 22 | 414 |
| | 2011 | 24 | 33 | 39 | 24 | 31 | 47 | 47 | 39 | 37 | 35 | 37 | 31 | 424 |
| Arson | 2009 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 2 | 2 | 0 | 8 |
| | 2010 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 4 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 2 | 0 | 1 | 5 |
| Assault | 2009 | 5 | 1 | 4 | 4 | 9 | 7 | 7 | 11 | 5 | 2 | 1 | 5 | 61 |
| | 2010 | 4 | 2 | 1 | 5 | 5 | 2 | 6 | 7 | 2 | 6 | 11 | 10 | 61 |
| | 2011 | 9 | 2 | 6 | 7 | 6 | 9 | 9 | 6 | 6 | 9 | 4 | 8 | 81 |
| Assist Other Agency | 2009 | 11 | 17 | 14 | 17 | 20 | 18 | 23 | 13 | 11 | 15 | 8 | 7 | 174 |
| | 2010 | 6 | 6 | 5 | 5 | 8 | 10 | 5 | 9 | 18 | 12 | 5 | 3 | 92 |
| | 2011 | 4 | 7 | 7 | 9 | 11 | 11 | 15 | 15 | 11 | 9 | 9 | 5 | 113 |
| Attempt to Locate / Contact | 2009 | 4 | 3 | 4 | 6 | 7 | 6 | 8 | 7 | 8 | 5 | 3 | 5 | 66 |
| | 2010 | 9 | 5 | 5 | 5 | 5 | 5 | 8 | 5 | 3 | 2 | 5 | 5 | 62 |
| | 2011 | 6 | 8 | 4 | 5 | 5 | 5 | 7 | 7 | 4 | 3 | 3 | 3 | 60 |

| Dispatched Call Type | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|------------------------------|-------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| Bomb | 2009 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| | 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Burglary | 2009 | 6 | 10 | 9 | 9 | 14 | 14 | 13 | 8 | 13 | 14 | 9 | 17 | 136 |
| | 2010 | 14 | 5 | 7 | 8 | 15 | 14 | 14 | 8 | 13 | 10 | 12 | 12 | 132 |
| | 2011 | 11 | 18 | 13 | 19 | 21 | 14 | 19 | 10 | 17 | 11 | 15 | 16 | 184 |
| Child Abuse | 2009 | 0 | 0 | 1 | 1 | 0 | 2 | 3 | 0 | 2 | 2 | 0 | 0 | 11 |
| | 2010 | 0 | 1 | 0 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 7 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 5 |
| Child Crime-not abuse | 2009 | 0 | 0 | 0 | 3 | 7 | 4 | 1 | 1 | 5 | 4 | 1 | 1 | 27 |
| | 2010 | 2 | 1 | 3 | 2 | 4 | 4 | 2 | 3 | 1 | 1 | 2 | 1 | 26 |
| | 2011 | 2 | 0 | 2 | 2 | 4 | 3 | 1 | 2 | 2 | 3 | 1 | 0 | 22 |
| Civil Problem | 2009 | 10 | 16 | 12 | 18 | 9 | 16 | 21 | 16 | 21 | 13 | 10 | 9 | 171 |
| | 2010 | 10 | 10 | 17 | 17 | 18 | 10 | 18 | 16 | 27 | 5 | 6 | 5 | 159 |
| | 2011 | 12 | 11 | 15 | 15 | 11 | 19 | 12 | 12 | 15 | 11 | 18 | 17 | 168 |
| CPS Complaint | 2009 | 0 | 2 | 1 | 1 | 5 | 3 | 1 | 0 | 1 | 1 | 2 | 0 | 17 |
| | 2010 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 10 |
| | 2011 | 1 | 2 | 3 | 2 | 2 | 4 | 1 | 2 | 1 | 1 | 2 | 1 | 22 |
| Death | 2009 | 2 | 0 | 1 | 3 | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 0 | 10 |
| | 2010 | 1 | 0 | 0 | 1 | 0 | 2 | 1 | 2 | 0 | 0 | 1 | 0 | 8 |
| | 2011 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 2 | 0 | 8 |
| Disturbance | 2009 | 10 | 14 | 15 | 11 | 13 | 11 | 13 | 10 | 12 | 7 | 10 | 3 | 129 |
| | 2010 | 12 | 15 | 10 | 6 | 16 | 17 | 18 | 17 | 12 | 11 | 7 | 7 | 147 |
| | 2011 | 10 | 22 | 23 | 30 | 19 | 21 | 19 | 18 | 15 | 13 | 19 | 17 | 226 |
| Domestic Violence | 2009 | 17 | 17 | 20 | 9 | 17 | 16 | 14 | 21 | 18 | 21 | 22 | 21 | 213 |
| | 2010 | 29 | 25 | 24 | 25 | 20 | 21 | 23 | 37 | 25 | 21 | 22 | 8 | 280 |
| | 2011 | 32 | 22 | 24 | 26 | 31 | 25 | 39 | 31 | 28 | 29 | 29 | 22 | 338 |
| DUI | 2009 | 17 | 11 | 11 | 13 | 18 | 12 | 17 | 10 | 11 | 11 | 17 | 14 | 162 |
| | 2010 | 9 | 13 | 11 | 17 | 21 | 17 | 21 | 12 | 14 | 15 | 12 | 16 | 178 |
| | 2011 | 12 | 15 | 16 | 17 | 19 | 19 | 21 | 18 | 13 | 12 | 11 | 14 | 187 |
| Dumping | 2009 | 0 | 1 | 1 | 0 | 0 | 2 | 2 | 0 | 1 | 1 | 0 | 1 | 9 |
| | 2010 | 1 | 4 | 1 | 0 | 2 | 3 | 2 | 0 | 2 | 1 | 0 | 0 | 16 |
| | 2011 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 2 | 2 | 1 | 8 |

| Dispatched Call Type | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|-------------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Escort | 2009 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fireworks | 2009 | 7 | 0 | 1 | 1 | 1 | 1 | 66 | 4 | 1 | 0 | 0 | 2 | 84 |
| | 2010 | 0 | 0 | 0 | 0 | 2 | 5 | 29 | 1 | 3 | 0 | 0 | 0 | 40 |
| | 2011 | 3 | 0 | 0 | 1 | 1 | 3 | 51 | 3 | 2 | 0 | 0 | 1 | 65 |
| Follow Up Calls | 2009 | 69 | 64 | 52 | 83 | 98 | 114 | 48 | 75 | 60 | 70 | 72 | 73 | 878 |
| | 2010 | 53 | 49 | 102 | 70 | 66 | 75 | 56 | 64 | 74 | 64 | 71 | 65 | 809 |
| | 2011 | 67 | 59 | 89 | 83 | 81 | 94 | 81 | 68 | 61 | 61 | 70 | 69 | 883 |
| Foot Patrol | 2009 | 10 | 4 | 4 | 2 | 5 | 4 | 0 | 0 | 3 | 4 | 6 | 7 | 49 |
| | 2010 | 1 | 6 | 4 | 9 | 4 | 9 | 8 | 4 | 0 | 1 | 1 | 1 | 48 |
| | 2011 | 0 | 1 | 1 | 3 | 4 | 2 | 0 | 0 | 0 | 2 | 7 | 7 | 27 |
| Fraud | 2009 | 10 | 11 | 11 | 10 | 7 | 9 | 8 | 4 | 3 | 6 | 7 | 8 | 94 |
| | 2010 | 6 | 5 | 5 | 8 | 2 | 5 | 2 | 6 | 4 | 9 | 3 | 4 | 59 |
| | 2011 | 4 | 6 | 5 | 6 | 8 | 8 | 4 | 6 | 6 | 5 | 4 | 4 | 66 |
| Harassment | 2009 | 5 | 1 | 2 | 3 | 5 | 8 | 5 | 8 | 3 | 3 | 5 | 3 | 51 |
| | 2010 | 10 | 4 | 4 | 12 | 6 | 4 | 5 | 5 | 6 | 4 | 2 | 2 | 64 |
| | 2011 | 7 | 8 | 6 | 8 | 6 | 6 | 7 | 7 | 8 | 9 | 5 | 8 | 85 |
| House/Business Check | 2009 | 0 | 2 | 1 | 0 | 0 | 1 | 4 | 0 | 1 | 3 | 2 | 0 | 14 |
| | 2010 | 4 | 2 | 1 | 0 | 0 | 0 | 1 | 0 | 5 | 4 | 1 | 0 | 18 |
| | 2011 | 2 | 2 | 1 | 1 | 0 | 0 | 2 | 1 | 3 | 3 | 2 | 2 | 19 |
| Information | 2009 | 15 | 14 | 10 | 6 | 6 | 12 | 6 | 8 | 13 | 6 | 3 | 9 | 108 |
| | 2010 | 3 | 5 | 4 | 10 | 6 | 13 | 11 | 11 | 12 | 10 | 15 | 11 | 111 |
| | 2011 | 12 | 19 | 17 | 19 | 15 | 15 | 18 | 17 | 19 | 19 | 12 | 18 | 200 |
| Juvenile Problems | 2009 | 14 | 27 | 23 | 34 | 50 | 47 | 29 | 25 | 23 | 25 | 16 | 19 | 332 |
| | 2010 | 14 | 17 | 14 | 21 | 23 | 27 | 24 | 22 | 27 | 17 | 22 | 17 | 245 |
| | 2011 | 11 | 15 | 15 | 22 | 19 | 31 | 29 | 30 | 31 | 18 | 17 | 17 | 255 |
| Kidnapping | 2009 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Liquor Violations | 2009 | 0 | 0 | 1 | 2 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 11 |
| | 2010 | 0 | 0 | 0 | 1 | 1 | 2 | 1 | 0 | 1 | 2 | 0 | 0 | 8 |
| | 2011 | 0 | 0 | 0 | 0 | 1 | 2 | 2 | 4 | 2 | 1 | 0 | 0 | 12 |

| Dispatched Call Type | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|---------------------------------|-------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------------|
| Mal Mischief - Non Prior | 2009 | 3 | 4 | 7 | 12 | 11 | 7 | 15 | 9 | 13 | 8 | 6 | 10 | 105 |
| | 2010 | 11 | 3 | 15 | 15 | 8 | 5 | 17 | 15 | 19 | 11 | 12 | 12 | 143 |
| | 2011 | 15 | 19 | 12 | 12 | 19 | 18 | 16 | 16 | 12 | 10 | 17 | 11 | 177 |
| Mal Mischief - Priority | 2009 | 1 | 1 | 3 | 1 | 4 | 2 | 5 | 3 | 1 | 3 | 9 | 2 | 26 |
| | 2010 | 0 | 2 | 3 | 1 | 1 | 1 | 1 | 3 | 1 | 2 | 1 | 0 | 16 |
| | 2011 | 1 | 1 | 2 | 1 | 2 | 2 | 2 | 1 | 1 | 2 | 3 | 2 | 20 |
| Noise | 2009 | 20 | 16 | 14 | 26 | 21 | 19 | 38 | 26 | 21 | 11 | 8 | 6 | 226 |
| | 2010 | 8 | 7 | 14 | 7 | 14 | 15 | 25 | 33 | 18 | 15 | 6 | 8 | 170 |
| | 2011 | 23 | 20 | 21 | 27 | 28 | 17 | 29 | 24 | 20 | 20 | 15 | 11 | 255 |
| Non-Law Agency Asst | 2009 | 11 | 1 | 10 | 18 | 10 | 15 | 14 | 10 | 2 | 1 | 8 | 19 | 119 |
| | 2010 | 13 | 8 | 5 | 8 | 0 | 10 | 8 | 11 | 4 | 5 | 1 | 0 | 73 |
| | 2011 | 15 | 9 | 12 | 21 | 19 | 20 | 17 | 18 | 10 | 11 | 9 | 19 | 180 |
| No Parking | 2009 | 36 | 35 | 30 | 48 | 58 | 89 | 51 | 75 | 70 | 40 | 47 | 20 | 599 |
| | 2010 | 33 | 30 | 68 | 43 | 47 | 50 | 78 | 70 | 74 | 61 | 31 | 24 | 609 |
| | 2011 | 87 | 92 | 99 | 96 | 98 | 104 | 102 | 101 | 107 | 109 | 81 | 57 | 1133 |
| Nuisance | 2009 | 2 | 1 | 1 | 1 | 2 | 2 | 3 | 5 | 6 | 3 | 1 | 1 | 28 |
| | 2010 | 0 | 3 | 5 | 1 | 3 | 5 | 2 | 7 | 3 | 4 | 1 | 1 | 35 |
| | 2011 | 1 | 1 | 2 | 1 | 2 | 3 | 1 | 3 | 4 | 4 | 1 | 1 | 24 |
| Panic Alarm | 2009 | 1 | 0 | 3 | 4 | 4 | 7 | 2 | 1 | 2 | 1 | 1 | 2 | 28 |
| | 2010 | 0 | 4 | 3 | 1 | 1 | 2 | 1 | 2 | 5 | 2 | 0 | 1 | 21 |
| | 2011 | 0 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | 1 | 0 | 1 | 14 |
| Paper Service | 2009 | 10 | 8 | 5 | 6 | 6 | 0 | 11 | 8 | 7 | 8 | 6 | 2 | 77 |
| | 2010 | 1 | 5 | 7 | 14 | 11 | 5 | 12 | 11 | 2 | 3 | 0 | 0 | 71 |
| | 2011 | 0 | 1 | 1 | 12 | 12 | 1 | 14 | 4 | 11 | 1 | 0 | 0 | 57 |
| Party | 2009 | 6 | 0 | 1 | 5 | 10 | 19 | 4 | 14 | 8 | 4 | 3 | 4 | 78 |
| | 2010 | 4 | 2 | 3 | 5 | 9 | 9 | 13 | 10 | 5 | 2 | 0 | 1 | 63 |
| | 2011 | 2 | 2 | 1 | 3 | 7 | 9 | 11 | 19 | 3 | 2 | 1 | 1 | 61 |
| Person - Missing | 2009 | 2 | 1 | 3 | 1 | 4 | 9 | 3 | 5 | 1 | 7 | 5 | 0 | 41 |
| | 2010 | 0 | 5 | 3 | 2 | 1 | 2 | 2 | 3 | 0 | 1 | 3 | 3 | 25 |
| | 2011 | 2 | 2 | 1 | 0 | 2 | 1 | 2 | 2 | 0 | 1 | 2 | 1 | 16 |
| Police - Miscellaneous | 2009 | 14 | 0 | 13 | 2 | 16 | 13 | 6 | 5 | 10 | 10 | 8 | 18 | 115 |
| | 2010 | 4 | 9 | 18 | 18 | 19 | 8 | 13 | 23 | 28 | 10 | 16 | 16 | 182 |
| | 2011 | 9 | 7 | 12 | 15 | 12 | 11 | 9 | 13 | 18 | 9 | 11 | 10 | 136 |

| Dispatched Call Type | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|-------------------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Property - Found/Recovered | 2009 | 6 | 5 | 14 | 15 | 12 | 15 | 21 | 12 | 10 | 6 | 7 | 5 | 128 |
| | 2010 | 7 | 12 | 11 | 11 | 8 | 17 | 9 | 20 | 13 | 9 | 7 | 9 | 133 |
| | 2011 | 5 | 4 | 7 | 7 | 10 | 13 | 10 | 14 | 13 | 17 | 8 | 9 | 117 |
| Public Assist | 2009 | 16 | 9 | 20 | 15 | 25 | 7 | 17 | 12 | 11 | 12 | 5 | 11 | 160 |
| | 2010 | 9 | 11 | 13 | 11 | 8 | 6 | 10 | 11 | 12 | 19 | 4 | 21 | 135 |
| | 2011 | 10 | 11 | 15 | 12 | 13 | 9 | 13 | 10 | 10 | 17 | 3 | 15 | 138 |
| Rape | 2009 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 3 |
| | 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| | 2011 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2 |
| Register Sex Offender | 2009 | 0 | 3 | 1 | 3 | 0 | 0 | 2 | 6 | 2 | 0 | 2 | 0 | 19 |
| | 2010 | 0 | 2 | 3 | 0 | 2 | 0 | 3 | 3 | 4 | 4 | 0 | 0 | 21 |
| | 2011 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 5 |
| Robbery | 2009 | 1 | 0 | 1 | 0 | 3 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 9 |
| | 2010 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 |
| | 2011 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 0 | 0 | 7 |
| Runaway | 2009 | 7 | 1 | 7 | 1 | 4 | 2 | 1 | 5 | 2 | 2 | 4 | 4 | 40 |
| | 2010 | 5 | 6 | 10 | 4 | 6 | 2 | 3 | 2 | 1 | 5 | 1 | 4 | 49 |
| | 2011 | 2 | 3 | 10 | 2 | 2 | 0 | 1 | 1 | 0 | 2 | 1 | 2 | 26 |
| Security Check | 2009 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| | 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| Sex Offenses | 2009 | 1 | 1 | 2 | 0 | 0 | 0 | 2 | 3 | 1 | 1 | 0 | 0 | 11 |
| | 2010 | 0 | 0 | 0 | 1 | 0 | 2 | 3 | 1 | 1 | 0 | 0 | 0 | 8 |
| | 2011 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 3 |
| Shoplifting | 2009 | 1 | 1 | 2 | 2 | 0 | 0 | 1 | 2 | 0 | 1 | 2 | 2 | 14 |
| | 2010 | 2 | 0 | 1 | 0 | 2 | 2 | 1 | 3 | 0 | 1 | 1 | 0 | 13 |
| | 2011 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 1 | 0 | 1 | 1 | 2 | 14 |
| Silent Alarm - Hold Up | 2009 | 3 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 0 | 7 |
| | 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Special Operations | 2009 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| | 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 |
| | 2011 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |

| Dispatched Call Type | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|---|-------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------------|
| Subject Pursuit | 2009 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subject Stop | 2009 | 9 | 22 | 14 | 31 | 20 | 18 | 22 | 19 | 14 | 11 | 5 | 14 | 199 |
| | 2010 | 22 | 15 | 14 | 11 | 20 | 23 | 14 | 19 | 13 | 12 | 11 | 9 | 183 |
| | 2011 | 17 | 21 | 10 | 25 | 23 | 19 | 20 | 22 | 17 | 13 | 10 | 12 | 209 |
| Substance Abuse | 2009 | 7 | 5 | 3 | 8 | 11 | 8 | 8 | 9 | 6 | 9 | 5 | 4 | 83 |
| | 2010 | 11 | 9 | 5 | 6 | 18 | 3 | 4 | 11 | 4 | 12 | 0 | 4 | 85 |
| | 2011 | 9 | 4 | 4 | 8 | 12 | 5 | 4 | 10 | 5 | 10 | 4 | 4 | 79 |
| Suicide Attempt | 2009 | 2 | 3 | 2 | 0 | 1 | 7 | 1 | 6 | 3 | 6 | 3 | 4 | 38 |
| | 2010 | 4 | 4 | 3 | 2 | 0 | 4 | 1 | 3 | 2 | 0 | 0 | 0 | 23 |
| | 2011 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 1 | 1 | 7 |
| Suspicious (Person, Circum, Vehicle) | 2009 | 109 | 139 | 107 | 119 | 113 | 120 | 96 | 105 | 102 | 101 | 77 | 90 | 1278 |
| | 2010 | 99 | 97 | 98 | 107 | 87 | 82 | 72 | 90 | 103 | 101 | 116 | 84 | 936 |
| | 2011 | 102 | 111 | 110 | 104 | 100 | 107 | 100 | 110 | 105 | 107 | 99 | 101 | 1256 |
| Suspicious - Priority | 2009 | 3 | 0 | 5 | 1 | 7 | 7 | 5 | 9 | 6 | 10 | 4 | 9 | 66 |
| | 2010 | 9 | 2 | 9 | 6 | 8 | 9 | 8 | 9 | 2 | 4 | 0 | 4 | 70 |
| | 2011 | 5 | 3 | 6 | 5 | 8 | 5 | 5 | 7 | 4 | 4 | 5 | 4 | 61 |
| Theft | 2009 | 14 | 8 | 18 | 31 | 22 | 16 | 15 | 16 | 14 | 15 | 7 | 13 | 189 |
| | 2010 | 16 | 20 | 17 | 17 | 25 | 20 | 7 | 21 | 20 | 15 | 27 | 13 | 218 |
| | 2011 | 16 | 21 | 35 | 37 | 30 | 23 | 29 | 46 | 38 | 26 | 21 | 23 | 345 |
| Traffic Control | 2009 | 0 | 5 | 2 | 5 | 0 | 2 | 5 | 2 | 2 | 1 | 6 | 4 | 34 |
| | 2010 | 1 | 3 | 2 | 3 | 2 | 2 | 4 | 9 | 1 | 1 | 5 | 6 | 39 |
| | 2011 | 2 | 3 | 2 | 4 | 1 | 2 | 2 | 5 | 3 | 2 | 4 | 5 | 35 |
| Traffic Hazard | 2009 | 10 | 7 | 13 | 20 | 22 | 21 | 32 | 29 | 20 | 8 | 11 | 20 | 213 |
| | 2010 | 20 | 7 | 13 | 9 | 6 | 6 | 9 | 7 | 12 | 5 | 5 | 7 | 106 |
| | 2011 | 17 | 11 | 15 | 19 | 21 | 18 | 25 | 27 | 18 | 9 | 10 | 19 | 209 |
| Traffic Problems | 2009 | 19 | 18 | 33 | 37 | 31 | 29 | 16 | 38 | 21 | 21 | 21 | 25 | 309 |
| | 2010 | 31 | 1 | 31 | 21 | 28 | 24 | 25 | 22 | 31 | 21 | 28 | 21 | 276 |
| | 2011 | 29 | 21 | 26 | 24 | 28 | 27 | 24 | 23 | 29 | 21 | 24 | 15 | 291 |
| Traffic Stops | 2009 | 259 | 242 | 198 | 227 | 215 | 159 | 234 | 290 | 240 | 297 | 238 | 260 | 2859 |
| | 2010 | 320 | 323 | 297 | 294 | 259 | 278 | 201 | 124 | 313 | 303 | 229 | 130 | 3071 |
| | 2011 | 358 | 362 | 398 | 327 | 341 | 349 | 334 | 324 | 323 | 371 | 380 | 359 | 4226 |

| Dispatched Call Type | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|---|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|
| Trespassing | 2009 | 0 | 4 | 1 | 3 | 3 | 3 | 6 | 7 | 1 | 2 | 2 | 0 | 32 |
| | 2010 | 2 | 0 | 2 | 4 | 4 | 4 | 5 | 2 | 2 | 0 | 0 | 0 | 25 |
| | 2011 | 2 | 3 | 2 | 3 | 4 | 5 | 4 | 3 | 5 | 3 | 2 | 1 | 37 |
| Vehicle Complaint Non Priority | 2009 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 3 | 0 | 0 | 0 | 4 |
| | 2010 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 |
| | 2011 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 8 |
| Vehicle Prowls | 2009 | 15 | 20 | 38 | 23 | 29 | 13 | 15 | 16 | 16 | 20 | 16 | 13 | 234 |
| | 2010 | 36 | 18 | 36 | 35 | 17 | 19 | 11 | 30 | 13 | 15 | 13 | 2 | 245 |
| | 2011 | 29 | 20 | 32 | 34 | 31 | 30 | 41 | 45 | 43 | 31 | 19 | 14 | 369 |
| Vehicle Recovery | 2009 | 6 | 2 | 6 | 6 | 1 | 0 | 4 | 2 | 3 | 3 | 4 | 3 | 40 |
| | 2010 | 11 | 5 | 4 | 5 | 0 | 6 | 6 | 9 | 2 | 2 | 2 | 3 | 55 |
| | 2011 | 2 | 1 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 12 |
| Vehicle Theft | 2009 | 1 | 1 | 4 | 4 | 1 | 4 | 4 | 2 | 4 | 4 | 4 | 4 | 37 |
| | 2010 | 15 | 6 | 10 | 5 | 3 | 6 | 8 | 5 | 4 | 3 | 2 | 3 | 70 |
| | 2011 | 1 | 8 | 1 | 5 | 0 | 2 | 3 | 6 | 6 | 0 | 1 | 1 | 34 |
| Violate Court Order | 2009 | 3 | 6 | 6 | 4 | 3 | 0 | 2 | 6 | 8 | 4 | 0 | 3 | 45 |
| | 2010 | 1 | 0 | 2 | 2 | 3 | 3 | 2 | 5 | 4 | 2 | 0 | 0 | 24 |
| | 2011 | 2 | 0 | 2 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 0 | 0 | 13 |
| Warrant Service | 2009 | 6 | 13 | 16 | 7 | 11 | 9 | 11 | 5 | 8 | 9 | 8 | 9 | 112 |
| | 2010 | 12 | 8 | 9 | 9 | 13 | 16 | 8 | 4 | 7 | 6 | 2 | 2 | 96 |
| | 2011 | 13 | 17 | 11 | 12 | 10 | 17 | 10 | 16 | 11 | 9 | 8 | 9 | 143 |
| Welfare Check | 2009 | 12 | 9 | 16 | 10 | 22 | 14 | 19 | 15 | 19 | 17 | 14 | 18 | 185 |
| | 2010 | 12 | 6 | 17 | 15 | 13 | 15 | 16 | 15 | 16 | 13 | 15 | 16 | 169 |
| | 2011 | 7 | 4 | 10 | 9 | 11 | 11 | 10 | 9 | 12 | 11 | 10 | 12 | 116 |
| Dispatched Events | 2009 | 1037 | 942 | 1011 | 1118 | 1167 | 1123 | 1201 | 1194 | 1038 | 1060 | 915 | 946 | 12755 |
| | 2010 | 1063 | 987 | 1170 | 1089 | 1066 | 1117 | 1092 | 1049 | 1191 | 1028 | 916 | 743 | 12511 |
| | 2011 | 1109 | 1244 | 1316 | 1128 | 1294 | 1375 | 1540 | 1371 | 1376 | 1086 | 1170 | 1119 | 15128 |
| Dispatched Call Type | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |

CITY OF MUKILTEO

SUPPORT SERVICES DIVISION

ACTIVITY COMPARISON

| Activity | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|--------------------------------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|
| Case Reports | 2009 | 177 | 134 | 183 | 191 | 209 | 177 | 172 | 167 | 178 | 199 | 161 | 174 | 2122 |
| | 2010 | 210 | 175 | 214 | 208 | 165 | 200 | 189 | 213 | 172 | 174 | 174 | 162 | 2256 |
| | 2011 | 163 | 177 | 205 | 205 | 213 | 208 | 214 | 223 | 217 | 208 | 182 | 161 | 2376 |
| Concealed Pistol Licenses | 2009 | 16 | 20 | 33 | 21 | 17 | 25 | 21 | 6 | 7 | 8 | 8 | 9 | 191 |
| | 2010 | 11 | 4 | 33 | 13 | 14 | 10 | 14 | 15 | 8 | 15 | 11 | 5 | 153 |
| | 2011 | 13 | 8 | 31 | 30 | 25 | 23 | 19 | 13 | 15 | 16 | 13 | 10 | 216 |
| Disclosure Requests Processed | 2009 | 87 | 92 | 95 | 123 | 122 | 123 | 129 | 111 | 110 | 117 | 147 | 115 | 1371 |
| | 2010 | 115 | 102 | 124 | 161 | 101 | 154 | 137 | 101 | 97 | 144 | 129 | 111 | 1434 |
| | 2011 | 111 | 108 | 119 | 131 | 119 | 161 | 130 | 119 | 101 | 138 | 131 | 110 | 1478 |
| Dog Licenses | 2009 | 173 | 17 | 12 | 14 | 9 | 4 | 8 | 4 | 5 | 2 | 2 | 0 | 250 |
| | 2010 | 214 | 13 | 6 | 9 | 3 | 9 | 6 | 8 | 0 | 2 | 1 | 0 | 271 |
| | 2011 | 207 | 37 | 4 | 1 | 6 | 6 | 9 | 4 | 7 | 1 | 1 | 1 | 284 |
| Fingerprints | 2009 | 21 | 24 | 23 | 14 | 18 | 24 | 18 | 7 | 24 | 25 | 9 | 16 | 223 |
| | 2010 | 16 | 17 | 16 | 9 | 8 | 17 | 27 | 16 | 31 | 12 | 11 | 9 | 189 |
| | 2011 | 17 | 16 | 21 | 17 | 19 | 16 | 10 | 19 | 30 | 18 | 19 | 9 | 211 |
| FIR Cards Processed | 2009 | 1 | 4 | 0 | 1 | 3 | 2 | 1 | 0 | 0 | 2 | 2 | 2 | 18 |
| | 2010 | 0 | 0 | 2 | 2 | 1 | 8 | 1 | 6 | 5 | 0 | 2 | 0 | 27 |
| | 2011 | 14 | 14 | 19 | 18 | 19 | 13 | 14 | 19 | 14 | 18 | 22 | 23 | 207 |
| Clearance Letters | 2009 | 6 | 0 | 0 | 2 | 2 | 3 | 4 | 1 | 4 | 3 | 4 | 1 | 30 |
| | 2010 | 1 | 1 | 2 | 7 | 0 | 0 | 0 | 1 | 3 | 0 | 2 | 1 | 18 |
| | 2011 | 2 | 1 | 3 | 2 | 3 | 2 | 2 | 1 | 1 | 1 | 1 | 4 | 23 |
| Tickets-Citations-Processed | 2009 | 49 | 42 | 26 | 28 | 38 | 27 | 20 | 37 | 22 | 36 | 40 | 32 | 397 |
| | 2010 | 32 | 39 | 52 | 39 | 38 | 29 | 30 | 33 | 43 | 34 | 44 | 37 | 450 |
| | 2011 | 41 | 50 | 56 | 57 | 46 | 41 | 41 | 44 | 49 | 46 | 53 | 54 | 578 |
| Tickets-Infractions-Processed | 2009 | 165 | 174 | 105 | 155 | 356 | 311 | 346 | 347 | 234 | 259 | 175 | 168 | 2795 |
| | 2010 | 203 | 207 | 245 | 225 | 156 | 152 | 193 | 185 | 254 | 236 | 237 | 110 | 2395 |
| | 2011 | 275 | 365 | 319 | 277 | 397 | 371 | 382 | 370 | 371 | 383 | 312 | 82 | 3904 |
| Tickets-Traffic-Paid | 2009 | 26 | 31 | 29 | 15 | 35 | 26 | 25 | 46 | 42 | 45 | 40 | 140 | 500 |
| | 2010 | 56 | 67 | 58 | 57 | 53 | 28 | 18 | 15 | 28 | 55 | 29 | 21 | 485 |
| | 2011 | 50 | 71 | 73 | 53 | 68 | 89 | 69 | 79 | 76 | 59 | 46 | 41 | 774 |
| Activity | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |

| Activity | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|-----------------------------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|
| Tickets-Parking-Paid | 2009 | 24 | 35 | 28 | 33 | 91 | 222 | 119 | 140 | 86 | 49 | 31 | 12 | 870 |
| | 2010 | 38 | 18 | 52 | 29 | 18 | 37 | 68 | 113 | 58 | 125 | 90 | 72 | 718 |
| | 2011 | 36 | 49 | 53 | 41 | 69 | 132 | 164 | 193 | 128 | 58 | 32 | 34 | 989 |
| Tickets-Non-traffic-Paid | 2009 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 4 | 3 | 6 | 19 |
| | 2010 | 4 | 1 | 4 | 0 | 1 | 4 | 2 | 2 | 3 | 3 | 1 | 0 | 25 |
| | 2011 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 2 | 2 | 0 | 1 | 12 |
| Average Incoming Calls/Day | 2009 | 43 | 28 | 29 | 24 | 26 | 31 | 34 | 24 | 26 | 25 | 29 | 33 | 29 |
| | 2010 | 29 | 23 | 25 | 25 | 28 | 28 | 28 | 25 | 26 | 25 | 23 | 20 | 25 |
| | 2011 | 31 | 28 | 26 | 26 | 27 | 29 | 31 | 29 | 28 | 29 | 24 | 23 | 28 |
| Average Walk-ins Per Day | 2009 | 19 | 15 | 16 | 16 | 16 | 24 | 18 | 15 | 16 | 14 | 16 | 17 | 20 |
| | 2010 | 22 | 17 | 21 | 17 | 16 | 19 | 18 | 17 | 18 | 16 | 17 | 16 | 18 |
| | 2011 | 21 | 19 | 19 | 23 | 21 | 19 | 19 | 16 | 19 | 16 | 20 | 19 | 19 |
| Activity | Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |



CITY OF MUKILTEO

CITATIONS, INFRACTIONS

AND JAIL BOOKINGS

| Activity | Year | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Total |
|-------------------------|-------------|------------|------------|------------|------------|------------|-------------|-------------|------------|------------|------------|------------|------------|---------------|
| Infractions | 2009 | 165 | 126 | 76 | 102 | 128 | 85 | 147 | 155 | 134 | 193 | 129 | 140 | 1580 |
| Speeding | | 50 | 49 | 39 | 49 | 50 | 41 | 67 | 69 | 80 | 81 | 60 | 106 | 741 |
| Other | | 105 | 77 | 37 | 53 | 78 | 44 | 80 | 86 | 54 | 112 | 69 | 34 | 829 |
| Infractions | 2010 | 157 | 177 | 170 | 189 | 125 | 90 | 60 | 68 | 148 | 159 | 168 | 79 | 1590 |
| Speeding | | 77 | 99 | 108 | 117 | 71 | 58 | 19 | 33 | 73 | 76 | 97 | 106 | 882 |
| Other | | 105 | 77 | 37 | 53 | 78 | 44 | 80 | 86 | 54 | 112 | 69 | 34 | 708 |
| Infractions | 2011 | 208 | 283 | 252 | 211 | 314 | 310 | 299 | 200 | 173 | 110 | 98 | 108 | 2566 |
| Speeding | | 85 | 140 | 137 | 93 | 197 | 153 | 101 | 72 | 64 | 50 | 31 | 40 | 1163 |
| Other | | 123 | 143 | 115 | 118 | 117 | 157 | 198 | 128 | 109 | 60 | 67 | 68 | 1403 |
| Parking | 2009 | 44 | 48 | 29 | 53 | 228 | 226 | 199 | 192 | 100 | 60 | 46 | 20 | 1245 |
| | 2010 | 43 | 22 | 73 | 35 | 29 | 61 | 132 | 117 | 105 | 77 | 69 | 31 | 794 |
| | 2011 | 67 | 82 | 67 | 66 | 211 | 177 | 188 | 175 | 83 | 87 | 71 | 46 | 1320 |
| Criminal | 2009 | 29 | 15 | 11 | 2 | 16 | 13 | 7 | 11 | 9 | 12 | 17 | 6 | 148 |
| Non-Traffic | 2010 | 8 | 5 | 20 | 13 | 12 | 8 | 10 | 16 | 12 | 15 | 15 | 5 | 139 |
| | 2011 | 9 | 7 | 12 | 13 | 19 | 11 | 12 | 15 | 12 | 15 | 10 | 13 | 148 |
| Criminal Traffic | 2009 | 49 | 27 | 15 | 26 | 23 | 14 | 13 | 26 | 13 | 24 | 23 | 26 | 279 |
| DUI | | 4 | 2 | 0 | 5 | 1 | 6 | 0 | 4 | 2 | 0 | 4 | 5 | 33 |
| Other | | 45 | 25 | 15 | 21 | 22 | 8 | 13 | 22 | 11 | 24 | 19 | 21 | 246 |
| Criminal Traffic | 2010 | 24 | 33 | 32 | 26 | 26 | 21 | 20 | 17 | 31 | 19 | 29 | 22 | 300 |
| DUI | | 3 | 0 | 5 | 5 | 4 | 3 | 7 | 6 | 4 | 4 | 5 | 7 | 53 |
| Other | | 21 | 33 | 27 | 21 | 22 | 18 | 13 | 11 | 27 | 15 | 24 | 15 | 247 |
| Criminal Traffic | 2011 | 32 | 33 | 34 | 36 | 33 | 35 | 31 | 30 | 33 | 21 | 20 | 22 | 360 |
| DUI | | 7 | 6 | 7 | 2 | 3 | 5 | 7 | 11 | 6 | 5 | 5 | 6 | 70 |
| Other | | 25 | 27 | 27 | 34 | 30 | 30 | 24 | 19 | 27 | 16 | 15 | 16 | 290 |
| Bookings | 2009 | 10 | 10 | 15 | 7.33 | 7.13 | 7 | 16.83 | 10.3 | 6.5 | 13 | 14.75 | 11.83 | 129.67 |
| | 2010 | 6.5 | 6.67 | 12.5 | 14.0 | 16.5 | 13.0 | 10.7 | 11.0 | 12.75 | 12.5 | 7.0 | 11.83 | 135.62 |
| | 2011 | 19 | 12.5 | 11.8 | 17.5 | 20.83 | 21 | 23 | 19.5 | 22.5 | 13.83 | 13.83 | 18.33 | 213.6 |
| Activity | Year | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Total |



2011 EMPLOYEE TRAINING HOURS REPORT

| <u>Employee</u> | <u>Department</u> | <u>Job Title</u> | <u>Course Hours</u> |
|--------------------|-------------------|-----------------------------|---------------------|
| Ballinger, Jeremy | Police | Corporal | 59 |
| Baron, Matthew | Police | Sergeant | 47½ |
| Becker, Jeffrey | Police | Police Officer | 194 |
| Brecht, Jess | Police | Police Officer | 81 |
| Bredstrand, Joe | Police | Corporal | 101½ |
| Caldwell, Rex | Police | Chief of Police | 69½ |
| Castle, Kristie | Support | Support Services Technician | 7 |
| Davis, Colt | Police | Police Officer | 156 |
| Dillon, William | Police | Sergeant | 41½ |
| Dodds, Alicia | Police | Police Officer | 92 |
| Duke, Shanita | Police | Community Services Officer | 7 |
| Duran, Glenda | Support | Support Services Technician | 14 |
| Ernst, John | Police | Police Officer | 171 |
| Evans, Joe | Police | Police Officer | 67½ |
| Falso, Anthony | Police | Corporal | 195½ |
| Fanning, Steve | Police | Sergeant | 134 |
| Swanberg, Brenda | Police | Police Officer | 159 |
| Greenmun, Shaun | Police | Sergeant | 85 |
| Hamilton, Joe | Police | Police Officer | 86½ |
| Kang, Cheol | Police | Crime Prevention Officer | 68½ |
| Kania, Kristal | Police | Police Officer | 152 |
| Kingery, David | Police | Admin Coordinator | 48½ |
| Macklin, Charles | Police | Commander | 70½ |
| Marienau, Gary | Police | Corporal | 59½ |
| Mittelbach, Renata | Police | Police Officer | 40½ |
| Pew, Paul | Police | Sergeant | 78½ |



| | | | |
|------------------------|--------------|-------------------------|---------------------|
| Rekow, Jennifer ----- | Police ----- | Police Officer----- | 48½ |
| Sanchez, Adam ----- | Police ----- | Police Officer----- | 201½ |
| Smith, Lance ----- | Police ----- | Police Officer----- | 72 |
| Stone, Nicole----- | Police ----- | Police Officer----- | 137½ |
| Thomas, Cynthia----- | Police ----- | Office Supervisor ----- | 39 |
| Wheeler, Michael ----- | Police ----- | Police Officer----- | 180 |
| | | Grand Total | <u>2,964</u> |

Mukilteo Police Department Crime Prevention Division



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2011 Annual Report

Memo of Transmittal

Date: January 18, 2011

To: Chief Caldwell

From: Cheol Kang

Via: Commander Macklin

Subject: Crime Prevention Division 2011 Annual Report

The following report details the continuing and enhanced Crime Prevention programs for the 2011 calendar year. All of the provided information will detail the continued success of the Crime Prevention Division and its associated programs.

Citizens Academy

The purpose of the Mukilteo Police Citizens Academy is to provide the citizens and business community with a better understanding of the day-to-day operations of the police department. The eight week course provided information about the various divisions in the Department in addition to criminal law & procedures, officer safety, police equipment, hiring and recruiting, and investigations. Students are also provided with the opportunity to ride along with a patrol officer for part of a shift.

In 2011, the Department hosted two classes. The spring class (March 10-April 28), graduated 22 students. Total cost was \$962.60. \$215.28 for food/refreshments, and \$635.32 in overtime costs for the instructors. Councilmember Gregerson attended this session. The fall class (Sept 8-Oct 27) graduated 21 students. Total cost was \$1466.60. \$190.91 was for food/refreshments and \$794.10 for instructor overtime. \$504 was paid to use the Rosehill Community Center classroom for this session. There should not be a fee to use Rosehill for 2012. Feedback from both classes was very positive and all attendees commented on their improved appreciation for what the Mukilteo Police Department does everyday for the community.

2012 has only one Citizens Academy scheduled to take place during the fall.



National Night Out Against Crime

National Night Out (NNO) is a program which partners local law enforcement agencies with their communities in an effort to heighten crime and drug prevention awareness while generating support for local anticrime efforts.

This year we partnered with numerous local business and community groups to create a very successful event with over 1500 people attending. A substantial amount of planning for this event began in January through the entire year until the event date.



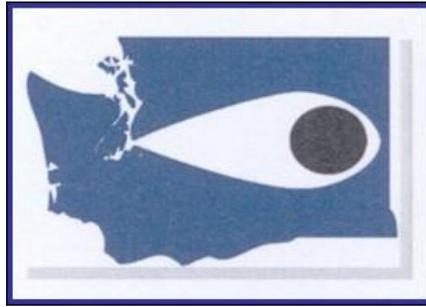
**Tuesday, August 2nd from 4:00 to 8:00 p.m.
at the Mukilteo Family YMCA
located at 10601 47th PI W**

Join Mukilteo and cities nationwide for "America's Night Out Against Crime". This event is designed to heighten crime and drug prevention awareness, generate support for anticrime efforts, and strengthen neighborhood spirit and police-community partnerships. Police, Fire, City staff, community groups, and local businesses will be on hand to provide crime prevention and problem solving information. We will be barbecuing and providing summer time food and treats.



Host a block party in your neighborhood or join us at the Mukilteo YMCA to send a message that crime will not be tolerated in our community. For more information contact the Crime Prevention Officer at 425-263-8100 or e-mail crimeprevention@ci.mukilteo.wa.us.

Neighborhood Block Watch



The Neighborhood Block Watch program is a partnership between residents that includes law enforcement to improve safety and prevent crime. Neighborhoods are encouraged to gain some familiarity with each other and to understand what constitutes reportable suspicious activity. Active Block Watch groups not only serve as the eyes and ears of the police department, but they also are able to identify and correct potential “crime hazards”. Crime hazards are unsafe conditions and specific locations that can possibly harbor criminal activity. Neighborhoods that decide to form formal Block Watch groups are visited by the Crime Prevention Officer who presents program information and establishes liaisons (Block Captains) for the neighborhood. Pertinent crime bulletins and burglary reports are distributed to Block Watch Captains. Block Watch signs are posted in neighborhoods and decals are provided for homeowners.

We have expanded to **20** neighborhood block watch groups. There were 13 groups in 2010. The costs associated with the Block Watch program have been minimal, requiring only the printing of brochures and the purchase of window decals and street signs. One street sign is provided by the Police Department and additional signs are at the expense of the block watch group.

Crime Prevention through Environmental Design (CPTED) surveys

The Crime Prevention Division offers free CPTED security surveys for Mukilteo businesses and homeowners. This survey details current security programs and provides recommendations with regard to their physical security situation and environmental considerations such as lighting, plantings, space, etc. **14** CPTED surveys were conducted this year for businesses, homeowners, and various areas in the City. 10 surveys were conducted in 2010.

Crime Trend Analysis

All Burglaries, Vehicle Thefts and Vehicle Prowls are tracked to establish and determine crime trends. Each month, a burglary report and burglary map is generated and is distributed to the Special Operations Division. Several possible trends were identified throughout the course of the year and were relayed to the Special Operations Division. Informational bulletins were distributed to the Block Watch Captains and the Mukilteo Beacon when a crime trend was noted.

The Crime Prevention Division also assists with repeated 911 hang up calls from businesses. At this time, there is no ordinance to support enforcement action for repeat offenders. The Crime Prevention Officer will perform an analysis and site visit whenever there is a business with numerous 911 hang-up calls. Staybridge Suites was contacted again regarding their repeated hang-up call issues. The General Manager indicated she was going to speak to corporate to discuss adjusting their emergency call button on their guest room phones.

False Alarm Reduction Program

Residential and business alarm systems are great deterrents and tools available to lessen the likelihood of becoming the victim of a burglary. An unfortunate byproduct of alarm systems are “false alarms” that police are frequently dispatched to.

The overall goal of this program is to identify repeat false alarm offenders and provide the appropriate education and training necessary to eliminate future false alarm events. The overall success of this program ensures the adequate availability of police officers for valid emergency events.

Businesses and residences that have two false alarm responses within a 6 month period receive a warning letter from the Crime Prevention Officer which states they are in violation of the Municipal Code and to coordinate corrective efforts with their alarm company and the Crime Prevention Officer. **59** formal warning notices were sent to homeowners and businesses throughout the City. Offenders with three or more false alarm responses within a 6 month period are issued a Notice of Infraction. **4** infractions were issued in 2011.

| Year | # of False Alarms | # of Warning Letters | # of Infractions |
|-------------|--------------------------|-----------------------------|-------------------------|
| 2008 | 739 | 16 (note 1) | N/A |
| 2009 | 732 | 44 | 16 (note 2) |
| 2010 | 656 | 59 | 15 |
| 2011 | 617 | 59 | 4 |

*Note 1: The False Alarm Reduction Program was operational for part of the calendar year

*Note 2: The Crime Prevention Division began issuing infractions in October 2009.

Volunteers in Public Safety

The Volunteers in Public Safety (VIPS) program provides the Department with the use of volunteers who have particular skills, desires and experience while encouraging police-citizen partnerships consistent with the values and goals of our community policing philosophy.

The program was fully funded and implemented in 2010 and we began training our second group of volunteers this year. The program gained two volunteer Police Chaplains, Pat Ward and Paula Drake.

Three new members of the VIPS program were screened and began training this year. The training was comprised of administrative indoctrination, policy & procedures, radio use, radar reader board training, and vacation house checks. Two of the volunteers are bi-lingual (Russian and Korean language) and have assisted patrol and investigations with cases.

Uniforms consisting of polo shirts, jackets, and ball caps were designed and each member was issued these items.

Screening for another group of volunteers will begin during the first half of 2012. All volunteers are recruited from the Citizens Academy classes.

| <u>Year</u> | <u>Total Volunteer Hours</u> |
|--------------------|-------------------------------------|
| 2010 | 114.3 |
| 2011 | 435.0 |

Community Outreach

Requests for general and specific topic presentations have been fairly consistent from business, community and residential groups. A total of **16** separate presentations were provided by the Crime Prevention Officer in 2011. Topics ranged from drugs and alcohol, general safety, home protection, and police facility tours.

The Police Department is continuing its partnership with the Mukilteo School District's Drug & Alcohol forum which establishes prevention programs and presentations for parents and students. The Crime Prevention Officer serves on the Advisory Council for the Mukilteo School District's Career and Technical Education (CTE) program and as an advisory board member for the Snohomish County Business Watch. The mission of the Snohomish County Business Watch is similar to a neighborhood block watch with businesses sharing pertinent crime prevention tips and information. The group has grown and is looking at expanding to include more business groups from the north part of Snohomish County.

Several crime prevention articles were submitted to local news outlets such as the Everett Herald, Mukilteo Beacon, Mukilteo Tribune, and the City Views Newsletter in addition to reaching out to the Seattle television outlets for holiday safety and vehicle prowl awareness efforts.

Public Information Officer

The Crime Prevention Officer serves as the Department's Public Information Officer (PIO). Duties include, but are not limited to: performing the redaction of the Sergeant's patrol logs to create an official "press log" which is distributed to local media. **14** press releases and media updates were created and distributed this year for major incidents and noteworthy events. As the PIO, the Crime Prevention Officer serves as the media liaison for the Police Department and the Department's information liaison to the community.

To aid in recruiting, public information, and crime prevention efforts, a Department Facebook and Twitter page were created in 2009. The Twitter page is linked to the Facebook page, so that each Facebook status update automatically feeds to our Twitter page. The Facebook page has drawn 174 followers by word of mouth efforts with no advertising costs. This has increased from 104 followers in 2010. The Mukilteo Police Twitter page had not drawn many followers in 2010. Since linking the Twitter to Facebook, our Twitter following has grown to 64 users.

The Crime Prevention Officer has also taken on a "webmaster" role for the Police Department's homepage on the City of Mukilteo website. Numerous updates have been made to the format and content for the Department page to improve every citizen's ability to answer many of their questions and concerns, and obtaining additional information about their police department.

Recruiting

The Department continues to operate at full-staffing and no recruiting events were attended and no oral boards were held.

Entry level candidate scores are received from Public Safety Testing and the Crime Prevention Officer continues to process all of these scores, providing all candidates with an initial response to their applications in a timely manner. The same is being done with lateral officer applications. There are currently 345 active entry-level scores and 10 lateral-entry application on hand.

Special projects

The following special projects and programs involved the coordination and participation of the Crime Prevention Officer with outside agencies:

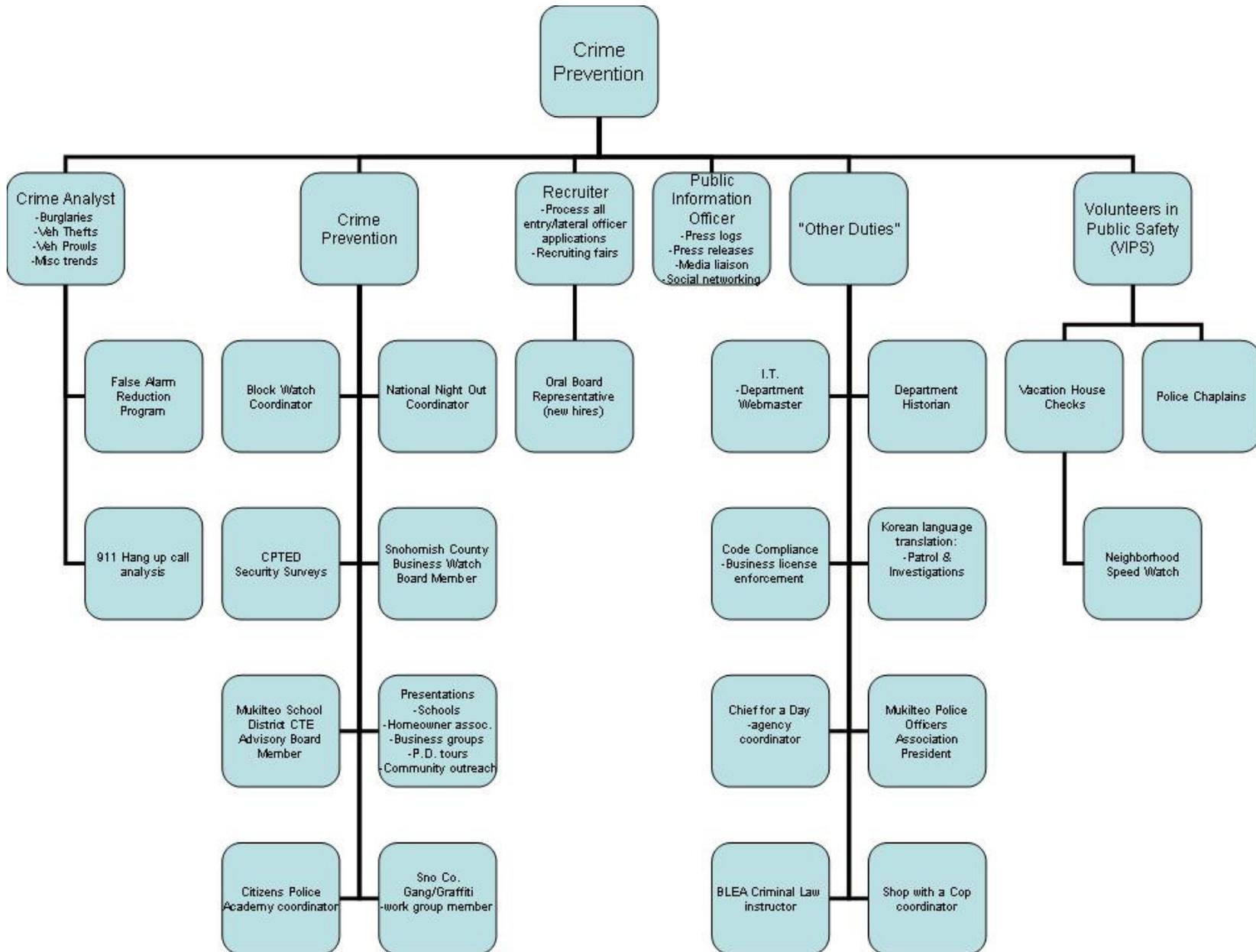
Code Compliance: The Crime Prevention Division has taken on the duty of enforcing business licenses for the City. The Finance Department forwards a list of businesses that have not complied with their business licensing requirements (after several warnings). The Crime Prevention Division then performs a follow up visit to these businesses, with a high success rate of the businesses paying their late fees and business license costs. Those who do not comply are issued a notice of infraction under the City business licensing municipal code.

Department Historian: Created a timeline of the Department based upon City records. This will be an ongoing project to recreate as much of the Department's history based upon personal recollection, Department and City records, photographs, news articles, etc. News articles and noteworthy stories that pertain to the Police Department are being scrapbooked as well. Volunteers Karen Goto and Beth Altabef have begun training to take over this position.

Korean language assistance: Provided translation and cultural assistance to patrol and investigations with several case reports and follow-up investigations.

Shop with a Cop: The Shop with a Cop program teams up needy children from the area with a law enforcement officer to go shopping for Christmas gifts. Thanks to a sizable donation from Travis Industries, the Mukilteo Police Department hosted its own event Dec 21st. Our Department teamed up with firefighters from the Mukilteo Fire Department to take 14 children Christmas shopping.







CITY OF MUKILTEO

UNIFORM CRIME REPORTS

| Crime | Year | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Total |
|------------------------|------|-----|-----|-------|-------|-----|------|------|-----|------|-----|-----|-----|-------|
| Homicide | 2009 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Manslaughter | 2009 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Forcible Rape | 2009 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 6 |
| | 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 |
| | 2011 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2 |
| Robbery | 2009 | 0 | 0 | 0 | 1 | 3 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 6 |
| | 2010 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| | 2011 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 0 | 0 | 5 |
| Aggravated Assau | 2009 | 0 | 0 | 1 | 2 | 1 | 0 | 1 | 6 | 1 | 2 | 0 | 3 | 17 |
| | 2010 | 1 | 0 | 1 | 3 | 0 | 1 | 1 | 2 | 0 | 1 | 2 | 1 | 13 |
| | 2011 | 1 | 0 | 2 | 0 | 1 | 1 | 2 | 0 | 1 | 1 | 0 | 1 | 10 |
| Simple Assault | 2009 | 8 | 9 | 9 | 2 | 7 | 10 | 8 | 3 | 7 | 6 | 8 | 5 | 82 |
| | 2010 | 6 | 5 | 8 | 12 | 5 | 3 | 10 | 9 | 7 | 12 | 10 | 8 | 95 |
| | 2011 | 8 | 2 | 4 | 7 | 5 | 8 | 7 | 6 | 5 | 8 | 4 | 7 | 71 |
| Burglary | 2009 | 6 | 7 | 9 | 10 | 15 | 18 | 7 | 10 | 12 | 13 | 9 | 17 | 133 |
| | 2010 | 13 | 5 | 9 | 8 | 13 | 18 | 12 | 8 | 12 | 12 | 12 | 12 | 134 |
| | 2011 | 9 | 8 | 13 | 8 | 11 | 4 | 9 | 10 | 9 | 11 | 15 | 16 | 123 |
| Theft | 2009 | 36 | 22 | 46 | 48 | 41 | 31 | 22 | 24 | 23 | 30 | 19 | 29 | 371 |
| | 2010 | 39 | 37 | 49 | 32 | 34 | 45 | 15 | 51 | 20 | 27 | 19 | 15 | 383 |
| | 2011 | 16 | 21 | 35 | 37 | 30 | 23 | 29 | 46 | 38 | 26 | 21 | 23 | 345 |
| Motor Vehicle Theft | 2009 | 0 | 1 | 5 | 8 | 1 | 3 | 3 | 1 | 2 | 3 | 2 | 3 | 32 |
| | 2010 | 5 | 4 | 6 | 3 | 1 | 6 | 10 | 6 | 3 | 2 | 1 | 3 | 50 |
| | 2011 | 1 | 7 | 1 | 5 | 0 | 2 | 3 | 6 | 6 | 0 | 1 | 1 | 33 |
| Grand Total | 2009 | 51 | 40 | 71 | 71 | 68 | 64 | 42 | 44 | 44 | 54 | 39 | 57 | 645 |
| | 2010 | 58 | 54 | 73 | 58 | 53 | 73 | 49 | 76 | 43 | 54 | 44 | 39 | 674 |
| | 2011 | 35 | 38 | 55 | 58 | 48 | 38 | 51 | 69 | 59 | 49 | 41 | 48 | 589 |